

# Complaint About a Teacher

## INFORMATION SHEET

The following questions should be used as a guide to help you to determine whether or not your complaint falls within the provisions of the *Teachers Registration and Standards Act 2004* and is a relevant complaint for the Teachers Registration Board (TRB) to deal with.

- 1. Does your complaint relate to an administrative matter e.g. not providing report cards or feedback about a student's development; issues about school uniforms; or the application of a policy, including curriculum?**

If yes, you should direct your issues to the school or the appropriate employing body (e.g. Department for Education: Catholic Education Office, Association of Independent Schools of SA).

- 2. Does your complaint concern employee performance e.g. allegations about a teacher's performance (such as failure to communicate with parents) and/or management (such as failure to maintain discipline in the classroom)?**

If yes, you should direct your issues to the school or the appropriate employing body.

- 3. Does your complaint involve criminal activity?**

If yes, and you have not already done so, you should contact the South Australia Police. (NOTE: Pursuant to Section 51 of the *Teachers Registration and Standards Act 2004* there are arrangements between the TRB, South Australia Police and Director of Public Prosecutions in relation to the reporting of offences).

- 4. Does your complaint involve unprofessional conduct? (e.g. conduct that could, if proven, be a criminal offence or a disciplinary breach, providing reasonable grounds for termination of employment and cancelling or suspending the teacher's registration).**

If yes, this is a complaint that the TRB has authority to address.

- 5. Does your complaint involve the teacher's capacity to teach due to the teacher being seriously impaired by an illness or disability? (e.g. the illness or disability affects the person's behaviour and/or competence as a teacher).**

If yes, this is a complaint that the TRB has authority to address.

**For more information** on any of the above matters, please contact the Investigations Unit on 8253 9737 or [investigations@trb.sa.edu.au](mailto:investigations@trb.sa.edu.au)